

**VA Care for Substance Use Disorder Patients:
Indicators of Facility and VISN Performance
(Fiscal Years 2004 and 2005)**

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Executive Summary

As part of an ongoing effort to ensure that the care for substance use disorder patients treated in the Department of Veterans Affairs (VA) meets a consistently high level of quality across facilities and Networks, the VA has identified several indicators of performance for substance use disorder (SUD) treatment. These indicators assess treatment capacity and access, as well as continuity of care. The indicators are:

1. The percentage of unique outpatients seen in a facility or VISN during the fiscal year who had one or more specialized substance use disorder clinic visits.
2. The percentage of unique inpatients with substance use disorder diagnoses treated during the fiscal year who had one or more specialized substance use disorder clinic visits within three days of their index discharge.
3. The percentage of unique patients admitted directly to substance use disorder outpatient care during the fiscal year who had two or more additional visits to specialized substance use disorder outpatient care within 30 days of their first visit.
4. The percentage of unique patients diagnosed with opioid abuse or dependence receiving six or more opioid agonist therapy (OAT) visits.
5. Washington Circle Identification – The percentage of unique patients with a SUD diagnosis. A patient fits this criterion if they have a diagnosis of substance use or dependence or if they utilized specific SUD-related services.
6. Washington Circle Initiation - The percentage of unique patients with a SUD admission or with an outpatient visit for substance abuse or dependence *and* any additional SUD services within 14 days
7. Washington Circle Engagement - The percentage of unique patients diagnosed with substance use disorders that receive two additional SUD-related services within 30 days of the initiation of care.

This report presents findings of analyses conducted by the Program Evaluation and Resource Center on each performance indicator for FY05. Results are given for each facility and Network, and for the nation as a whole. We also include results for FY04 as a comparison.

Introduction

The Department of Veterans Affairs (VA) is committed to providing high quality treatment for substance use disorder (SUD) patients. These patients are served in each VISN and in nearly all VA facilities. Service settings include substance use disorder, psychiatric, and medical outpatient clinics, as well as inpatient substance use disorder units, inpatient psychiatric units, inpatient medical and surgical units, and substance use disorder and non-substance use disorder domiciliaries, and nursing home units.

As part of the ongoing effort to ensure that the care for substance use disorder patients meets a consistent level of high quality across stations and VISNs, the Mental Health Strategic Healthcare Group in VA Central Office has identified four interim indicators of performance for substance use disorder treatment. The purpose of these indicators is to give managers and clinicians feedback regarding the percentage of patients in substance use disorder care and the continuity of inpatient and outpatient treatment across facilities nationwide.

In addition, The National Committee for Quality Assurance adopted a different set of performance indicators, designed by the Washington Circle¹, an organization supported by the Center for Substance Abuse Treatment. Three of the Washington Circle performance indicators (Identification, Initiation, and Engagement) are reported here. It is useful to report the Washington Circle indicators because doing so allows for comparison between the VA system and other public and private Managed Care Organizations (MCOs) that utilize them. Furthermore, the Washington Circle Initiation measure was adopted as a supporting indicator in VA's official national performance monitoring system in FY05.

This report presents the findings of the Program Evaluation and Resource Center's analyses of these seven performance indicators for FY05. Specifically, we present the results on each performance indicator for each station, as well as summary indicators for each VISN and the nation as a whole. Tables identify stations and VISNs that are performing one or more standard deviations either above or below the national average on a given indicator.

Sampling Procedures

The data reported here are drawn from the VA databases maintained by the Austin Automation Center. Information on inpatients and extended care patients is from the Medical SAS Inpatient Datasets (previously called Patient Treatment File); information on outpatients is from the Medical SAS Outpatient Datasets (previously called Outpatient Care File).

Definition of SUD. Substance use disorder diagnoses cover alcohol dependence and abuse (including alcohol psychoses), and illicit drug dependence and abuse (including drug psychoses).² We included patients with one or more substance use

disorder diagnoses. Nicotine-related diagnoses and services are not considered in this report.

Identification of Inpatients. We identified all unique inpatients discharged in FY05 from each facility. Patients with substance use disorders were identified based on ICD-9-CM diagnoses associated with each of their bedsection stays. Patients treated in specialized substance use disorder units were identified based on the bedsection codes for each inpatient stay.³

For substance use disorder inpatients with substance use disorder diagnoses, we identified their "index episode" as the first episode of inpatient care during the fiscal year. If patients were treated in substance use disorder units and in other types of units (psychiatric or medical units), their first substance use disorder stay was selected as their index episode. We obtained information on substance use disorder diagnoses at discharge from the index bedsection episode.

Identification of Extended Care Patients. We identified extended care patients with substance use disorder diagnoses using ICD-9-CM codes. Specialized substance use disorder extended care units were identified on the basis of the bedsection codes in the Medical SAS Inpatient Datasets.

Identification of Outpatients. We identified patients using specialized substance use disorder outpatient services based on the clinic stops associated with visits in the Medical SAS Outpatient Datasets.⁴

Definition of the Performance Indicators

Performance Indicator 1: The percentage of unique outpatients seen in a facility or VISN during the fiscal year who had one or more specialized substance use disorder clinic visits. This measure reflects the station's or VISN's capacity to provide specialized outpatient care to substance use disorder patients. This measure is an indicator of access to care.

Performance Indicator 2: The percentage of unique inpatients with substance use disorder diagnoses treated during the fiscal year who had one or more specialized substance use disorder clinic visits within three days of their index discharge. In each facility, all inpatients who remained in the community for at least thirty days following their index discharge were included. Irrespective of where they receive treatment (that is, in substance use disorder, psychiatric, or medical units), inpatients with substance use disorder diagnoses should have specialized substance use disorder care beginning immediately after discharge. This measure reflects degree of continuity of care.

Performance Indicator 3: The percentage of unique patients admitted directly to substance use disorder outpatient care during the fiscal year who had two or more additional visits to specialized substance use disorder outpatient care

within 30 days of their first visit. Patients were considered admitted directly to substance use disorder outpatient care if they had no inpatient or extended care episodes with a substance use disorder diagnosis during the fiscal year. This measure reflects the continuity of specialized outpatient substance use disorder care.

Performance Indicator 4: The percentage of unique patients diagnosed with opioid abuse or dependence receiving six or more opioid agonist therapy (OAT) visits. This measure reflects the availability and continuity of OAT care.

Performance Indicator 5 - Washington Circle Identification: The percentage of unique patients with an SUD diagnosis. A patient fits this criterion if they have a diagnosis of substance abuse or dependence or if they utilized specific SUD-related services. This indicator measures recognition of substance use disorders.

Performance Indicator 6 - Washington Circle Initiation: The percentage of unique patients with an SUD admission or with an outpatient visit related to substance abuse or dependence and an additional SUD-related service within 14 days. A patient can initiate treatment in several ways: (1) an inpatient stay in a general hospital with a primary SUD diagnosis, (2) an inpatient stay in a psychiatric / substance abuse facility with any (primary or secondary) SUD diagnosis, (3) an inpatient stay in a mental health or substance abuse unit of a general hospital with any (primary or secondary) SUD diagnosis, (4) an outpatient or emergency room visit with any SUD diagnosis followed within 14 days by a second outpatient (non-emergency room, non-detoxification) visit or an inpatient SUD admission, (5) a detoxification stay with any SUD diagnosis followed within 14 days by an outpatient (non-emergency, non-detoxification) visit or an inpatient SUD admission. This indicator was adopted as a supporting indicator in VA's official national performance monitoring system in FY05.

Performance Indicator 7 - Washington Circle Engagement: The percentage of unique patients with SUD diagnoses that receive two additional SUD-related services within 30 days of the initiation of care. Engagement is an intermediate step between initially accessing care in an initial visit and completing a full course of treatment. This measure reflects continuity of care services.

Results

A total of 2.3% of VA outpatients in FY05 received specialized substance use disorder outpatient care; the percentage varied from 0.0% to 7.7% across stations. In FY04, 2.4% of VA outpatients were in specialized substance use disorder care

A total of 8.2% of all inpatients with substance use disorders had one or more specialized substance use disorder clinic visits within three days of their index discharge, ranging from 0.0% to 32.6% across stations. There was a slight decline on this indicator from FY04 (8.5%).

In FY05, 46.1% of outpatients receiving specialized substance use disorder care

had two or more additional visits within the month following their index visit. Across stations, the percentage ranged from 3.2% to 83.4% and the nationwide percentage increased 0.9% from FY04.

In FY05, 6154 (22.9%)^a of the 26,859 patients diagnosed with an opioid use disorder system-wide received six or more OAT clinic visits. This is a decrease of 0.8% from FY04. No goals were set for this performance indicator. Note that for the other indicators in this report, the nation-wide patient-level average is very similar to the stations' (n = 127) performance average and the VISN average. On this indicator, because many stations with fewer opioid dependent patients had no OAT, the station (9.4%) and VISN averages (10.1%) are much lower than the patient-level average (22.9%).

In FY05, the percentage of patients meeting the Washington Circle criteria for Identification across facilities was 6.6%, up slightly from 6.3% in FY04. Across stations, the percentage ranged from 0.0% to 15.4%.

In FY05, the percentage of patients fitting the Washington Circle criteria for Initiation was 24.9%, down from 26.2% across facilities in FY04. Across stations, the percentage ranged from 0.0% to 46.7%.

In FY05, the percentage of patients fitting the Washington Circle criteria for Engagement was 9.3%, up from 8.6% across facilities in FY04. Across facilities, the percentage ranged from less than 1% to 21.5%.

Whereas VA system did not have specific goals relating to the Washington Circle measures, it is useful to compare VA performance on these indicators to data available from other health care systems or plans. These comparisons should be interpreted in light of substantial differences between the patients in these systems. One study¹ documenting the performance of national Managed Care Organizations (MCOs) on Washington Circle indicators reported a mean Identification rate of 1.2% (N = 3; range: .072% - 1.45%), a mean Initiation rate of 36.7% (N = 6; range: 26.0% to 46.0%), and a mean Engagement rate of 22.0% (range: 14.0% to 29.0%). In contrast to the VA, these organizations enrolled exclusively employed people and their families, and did not enroll Medicare or Medicaid recipients at the time, making direct comparisons of the performance indicators across systems more complicated. Washington Circle indicators have also been measured within six fee-for-service Federal Employee Health Benefit Programs⁵. In 2002 averaged across plans, the mean Identification rate was 6.1% (range: 5.6% - 7.0%), the mean Initiation rate was 28.4% (range: 20.2% to 37.7%), and the mean Engagement rate was 13.1% (range: 8.4% to 23.0%).

a An initial version of this report incorrectly stated that 10113 patients (37.6%) received 6 or more OAT visits in FY05.

Summary and Conclusions

Overall, these results suggest that outpatient capacity for SUD treatment (Indicator 1) and rates of identification of substance use disorders (Washington Circle Identification) decreased slightly in FY05 compared to FY04. Nonetheless, the VA system appears to recognize substance use disorders at a higher rate than most other health care systems for which Washington Circle Identification data are available. For the Washington Circle Initiation and Engagement indicators, the proportion of patients who met these criteria declined in FY05 compared to FY04 which had declined from FY03. The VA performance on these two indicators remains somewhat below other health care organizations for which data are available. This may be in part because of VA's success at identification, which increases the denominator in the other measures.

Continuity of Care after inpatient treatment (Indicator 2) decreased slightly in FY05 compared to FY04. Continuity of care after an initial specialized outpatient SUD visit increased in FY05 compared to FY04.

The proportion of opioid dependent patients receiving 6 or more visits of Opioid Agonist Therapy (OAT) decreased in FY05 compared to FY04 (see footnote on page 6). The overall capacity of the VA to provide this effective evidence-based treatment to opioid dependent patients should be enhanced.

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 1 (Boston, MA)

		CT		MA					
		West Haven		Bedford		Boston		Northampton	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	3.5%	3.5%	5.0%*	4.9%*	2.9%	2.8%	3.0%	3.3%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	22.7%*	14.8%*	31.9%*	28.3%*	5.3%	5.1%	6.9%	5.4%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	59.1%	53.8%	74.6%*	72.9%*	52.9%	52.7%	68.6%*	66.2%*
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	21.2%	21.3%	1.3%	0.0%	41.9%*	37.6%*	0.0%	0.0%
	5. Washington Circle Identification Measure	6.4%	6.7%	9.6%*	7.9%	8.3%*	7.8%	8.0%*	9.6%*
	6. Washington Circle: Initiation Measure	28.6%	28.9%	46.2%*	43.0%*	34.9%	34.7%*	42.3%*	44.3%*
	7. Washington Circle: Engagement Measure	15.2%*	15.8%*	23.7%*	21.3%*	9.5%	11.0%	15.6%*	16.2%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 1 (Boston, MA)

		ME		NH		RI		VT	
		Togus		Manchester		Providence		White River Junction	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	0.9% ^	0.8% ^	0.0% ^	0.0% ^	2.7%	2.6%	0.4% ^	0.5% ^
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	6.0%	10.6%	8.4%	9.2%	8.2%	7.1%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	40.5%	54.9%	+	+	23.5% ^	26.6% ^	44.8%	45.7%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.4%	5.9%	12.4%	17.4%	2.6%	0.0%
5.	Washington Circle Identification Measure	4.8%	5.3%	4.5%	5.4%	7.1%	8.7% *	5.7%	5.2%
6.	Washington Circle: Initiation Measure	14.1% ^	14.9% ^	6.5% ^	7.5% ^	19.2%	18.9%	13.8% ^	14.9% ^
7.	Washington Circle: Engagement Measure	3.3% ^	4.2%	1.0% ^	1.7% ^	5.9%	5.3%	4.9%	5.1%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 2 (Albany, NY)

		Upstate NY HCS	
	Percents of Patients or Visits	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.4%	2.3%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	11.6%	10.8%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	59.8%	60.7%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%
5.	Washington Circle Identification Measure	6.4%	6.6%
6.	Washington Circle: Initiation Measure	25.4%	22.1%
7.	Washington Circle: Engagement Measure	6.7%	5.8%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 3 (Bronx, NY)

		NJ		NY			
		East Orange		Bronx		Montrose	
		FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.5%	2.2%	4.4%*	3.5%	2.4%	2.9%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	7.1%	9.9%	9.3%	13.8%	1.4%^	6.5%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	48.1%	49.3%	47.7%	47.2%	73.8%*	72.9%*
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	23.4%	22.8%	34.6%*	38.1%*	0.0%	1.4%
5.	Washington Circle Identification Measure	5.5%	5.4%	9.2%*	7.9%	4.8%	5.2%
6.	Washington Circle: Initiation Measure	32.3%	33.5%*	27.3%	24.1%	35.9%*	33.3%
7.	Washington Circle: Engagement Measure	11.9%	12.0%	8.5%	9.1%	15.9%*	14.4%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 3 (Bronx, NY)

		NY			
		NY Harbor HCS		Northport	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	3.6%	3.0%	1.7%	1.6%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	4.0%	6.4%	7.6%	12.4%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	47.6%	44.3%	55.9%	56.8%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	41.6%*	35.4%*	2.2%	1.9%
5.	Washington Circle Identification Measure	7.9%*	7.2%	3.3%^	3.8%^
6.	Washington Circle: Initiation Measure	32.8%	32.9%	38.9%*	33.6%*
7.	Washington Circle: Engagement Measure	10.8%	9.6%	23.7%*	19.5%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 4 (Pittsburgh, PA)

		DE				PA			
		Wilmington		Altoona		Butler		Coatesville	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.1%	1.3%	0.0%^	0.4%^	1.4%	1.7%	4.8%*	7.3%*
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	1.5%^	5.5%	0.0%^	0.0%^	0.0%^	0.0%^	5.3%	4.1%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	21.8%^	26.2%^	32.4%	87.9%*	83.4%*	30.3%	41.1%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	5.2%	0.0%	0.0%	0.0%	3.6%	0.0%	2.8%	3.8%
	5. Washington Circle Identification Measure	3.1%^	2.8%^	2.9%^	3.2%^	3.7%^	4.2%^	9.7%*	10.2%*
	6. Washington Circle: Initiation Measure	17.0%^	17.5%	8.5%^	9.8%^	28.5%	27.5%	46.7%*	46.7%*
	7. Washington Circle: Engagement Measure	1.2%^	5.2%	0.4%^	1.6%^	11.5%	15.3%*	19.0%*	21.5%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 4 (Pittsburgh, PA)

		PA							
		Erie		Lebanon		Philadelphia		Pittsburgh	Univ Dr
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.2%	1.4%	1.4%	1.2%	3.8%*	3.4%	1.9%	2.1%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	0.0%^	3.6%	1.8%^	3.0%	15.5%*	15.2%*	5.2%	4.7%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	26.2%^	22.8%^	27.1%^	33.7%	54.5%	52.8%	44.8%	48.7%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.0%	5.1%	55.0%*	42.4%*	37.7%*	27.5%*
	5. Washington Circle Identification Measure	4.6%	4.6%	3.8%^	3.9%^	8.2%*	8.2%	6.8%	7.3%
	6. Washington Circle: Initiation Measure	13.1%^	15.9%^	35.2%*	23.6%	22.6%	22.3%	28.5%	26.7%
	7. Washington Circle: Engagement Measure	5.9%	5.5%	9.7%	5.8%	10.2%	9.7%	6.4%	5.9%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

**Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 4 (Pittsburgh, PA)**

		WV			
		Wilkes Barre		Clarksburg	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	0.8% ^	0.7% ^	2.3%	2.0%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	20.0% *	1.5% ^	15.4% *	4.5%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	39.2%	24.3% ^	14.8% ^	32.2%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	3.7%	0.0%	0.0%
5.	Washington Circle Identification Measure	4.0% ^	4.8%	5.1%	5.3%
6.	Washington Circle: Initiation Measure	16.6% ^	16.3%	15.3% ^	14.1% ^
7.	Washington Circle: Engagement Measure	2.8% ^	3.0% ^	2.5% ^	2.3% ^

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

**Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 5 (Baltimore, MD)**

		DC		MD		WV	
		Washington		Baltimore		Martinsburg	
		FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	4.2%*	3.2%	6.7%*	6.1%*	3.1%	2.5%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	17.2%*	14.6%*	15.0%*	13.7%	17.1%*	10.2%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	43.6%	52.9%	54.4%	61.0%	50.3%	55.9%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	30.3%	27.5%*	31.3%	28.9%*	6.3%	2.1%
5.	Washington Circle Identification Measure	9.0%*	9.1%*	10.2%*	9.5%*	5.8%	6.2%
6.	Washington Circle: Initiation Measure	31.7%	34.4%*	42.0%*	38.7%*	43.6%*	44.7%*
7.	Washington Circle: Engagement Measure	11.6%	14.0%*	17.7%*	15.0%*	13.6%	14.5%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

**Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 6 (Durham, NC)**

		NC					
		Durham		Fayetteville		Asheville	
		FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	0.9% ^	1.2%	2.0%	1.1%	0.9% ^	1.1%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	1.1% ^	1.5% ^	5.8%	4.5%	1.7% ^	2.1%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	29.5%	35.5%	26.6% ^	50.7%	28.0% ^	38.5%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%
5.	Washington Circle Identification Measure	6.0%	5.3%	5.9%	6.1%	4.3% ^	4.5% ^
6.	Washington Circle: Initiation Measure	29.3%	30.2%	19.9%	18.2%	33.9%	29.3%
7.	Washington Circle: Engagement Measure	3.7% ^	6.1%	4.7%	6.9%	7.7%	7.8%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 6 (Durham, NC)

		NC		VA	
		Salisbury		Hampton	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.5%	1.6%	3.5%	4.1%*
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	0.7%^	4.1%	3.0%	4.3%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	36.8%	28.4%^	73.5%*	67.8%*
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.9%	1.3%	0.4%	0.0%
5.	Washington Circle Identification Measure	4.9%	5.4%	10.8%*	10.3%*
6.	Washington Circle: Initiation Measure	26.5%	24.3%	43.3%*	35.3%*
7.	Washington Circle: Engagement Measure	7.8%	8.2%	11.0%	12.0%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 6 (Durham, NC)

		VA				WV	
		Richmond		Salem		Beckley	
		FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.3%	2.2%	1.5%	1.4%	0.9% ^	1.2%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	14.4%	25.1% *	1.4% ^	1.5% ^	1.2% ^	0.0% ^
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	45.3%	39.5%	34.3%	32.9%	5.0% ^	15.2% ^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	27.7%	19.8%	0.0%	0.0%	4.5%	+
5.	Washington Circle Identification Measure	6.7%	7.5%	6.0%	6.2%	4.6%	4.6%
6.	Washington Circle: Initiation Measure	20.4%	17.2%	24.0%	25.0%	11.1% ^	14.3% ^
7.	Washington Circle: Engagement Measure	7.4%	4.9%	9.1%	6.4%	1.0% ^	3.5% ^

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 7 (Atlanta, GA)

		AL						GA	
		Birmingham		Montgomery		Tuscaloosa		Atlanta	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.6%	1.3%	1.7%	1.5%	3.5%	4.0%*	3.0%	2.2%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	2.5%	4.7%	6.9%	8.7%	5.8%	4.4%	12.3%	10.9%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	59.4%	61.7%*	36.2%	45.8%	73.1%*	67.2%*	55.0%	65.7%*
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	15.5%	19.4%
	5. Washington Circle Identification Measure	7.2%	7.2%	5.3%	5.5%	7.5%	10.0%*	7.5%	6.7%
	6. Washington Circle: Initiation Measure	18.0%	13.6%^	32.0%	33.8%*	33.0%	36.4%*	29.6%	23.7%
	7. Washington Circle: Engagement Measure	8.1%	5.1%	6.6%	5.9%	16.5%*	17.4%*	10.9%	10.1%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 7 (Atlanta, GA)

		GA				SC			
		Augusta		Dublin		Charleston		Columbia	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.9%	1.8%	1.6%	1.8%	2.1%	1.8%	0.9%^	1.2%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	11.8%	13.3%	1.7%^	3.1%	9.7%	12.0%	2.5%	1.7%^
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	58.3%	61.4%*	50.5%	39.5%	38.9%	39.9%	29.9%	31.5%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.7%	0.0%	0.0%	0.0%	0.8%	0.0%	0.0%	0.0%
	5. Washington Circle Identification Measure	5.7%	4.8%	5.6%	8.1%	7.3%	6.2%	5.3%	5.7%
	6. Washington Circle: Initiation Measure	37.9%*	41.0%*	15.8%^	18.7%	20.8%	20.6%	19.3%	19.9%
	7. Washington Circle: Engagement Measure	14.0%*	13.2%*	1.6%^	3.2%^	6.3%	7.2%	4.2%	6.6%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 8 (Bay Pines, FL)

		FL							
		Bay Pines		Miami		West Palm Beach		N. Florida/ S. Georgia	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.4%	1.3%	2.2%	2.2%	1.1%	1.2%	1.7%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	5.5%	4.8%	3.4%	5.4%	7.4%	4.3%	10.4%	9.2%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	55.5%	54.6%	43.8%	33.1%	34.0%	35.6%	32.5%	28.3%^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.6%	0.0%	0.9%	0.0%	0.4%	0.1%	0.0%	0.0%
5.	Washington Circle Identification Measure	5.8%	5.8%	6.4%	6.3%	4.3%^	4.5%^	4.3%^	4.5%^
6.	Washington Circle: Initiation Measure	29.2%	24.0%	29.7%	31.3%	22.6%	20.7%	22.3%	20.5%
7.	Washington Circle: Engagement Measure	8.5%	5.8%	9.0%	10.8%	6.6%	5.4%	7.2%	7.7%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 8 (Bay Pines, FL)

		FL		PR	
		Tampa		San Juan	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.3%	1.3%	1.6%	1.8%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	8.3%	7.8%	4.0%	4.6%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	37.7%	34.2%	42.8%	37.3%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.0%	1.3%	0.8%	0.1%
5.	Washington Circle Identification Measure	4.5%	5.1%	4.4%	4.8%
6.	Washington Circle: Initiation Measure	18.8%	17.9%	16.0%^	15.1%^
7.	Washington Circle: Engagement Measure	4.6%	4.8%	3.0%^	1.6%^

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 9 (Nashville, TN)

		KY				TN			
		Lexington		Louisville		Memphis		Mountain Home	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.4%	1.2%	0.0%^	1.9%	1.9%	1.4%	3.0%	2.1%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	3.1%	5.1%	0.0%^	5.0%	7.2%	5.9%	4.1%	3.7%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	25.0%^	33.8%	0.0%^	20.6%^	56.6%	61.6%*	50.8%	46.9%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.2%	5.6%	0.0%	5.3%	0.0%	2.1%	0.0%	0.0%
	5. Washington Circle Identification Measure	4.9%	5.7%	4.4%	5.5%	7.0%	7.2%	5.7%	5.8%
	6. Washington Circle: Initiation Measure	25.0%	21.6%	22.7%	24.4%	24.8%	23.6%	37.7%*	30.1%
	7. Washington Circle: Engagement Measure	4.7%	4.3%	2.1%^	4.5%	3.4%^	4.7%	13.0%	9.3%

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 9 (Nashville, TN)

		TN		WV	
		Nashville		Huntington	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.1%	1.1%	1.1%	1.3%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	9.8%	7.9%	2.4%	3.1%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	46.4%	37.5%	24.2% ^	22.1% ^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	1.1%	2.6%	1.8%
5.	Washington Circle Identification Measure	5.0%	5.4%	4.1% ^	4.2% ^
6.	Washington Circle: Initiation Measure	29.3%	24.8%	16.3% ^	14.8% ^
7.	Washington Circle: Engagement Measure	5.2%	4.4%	3.1% ^	3.7% ^

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 10 (Cleveland, OH)

		OH					
		Chillicothe		Cincinnati		Cleveland	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	4.3% *	3.3%	7.6% *	7.7% *	5.1% *	4.8% *
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	22.8% *	19.1% *	12.5%	15.6% *	11.1%	8.1%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	63.8% *	67.3% *	51.3%	54.1%	53.9%	52.8%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	46.0% *	40.6% *	21.3%	21.2%
	5. Washington Circle Identification Measure	8.3% *	7.5%	10.8% *	10.0% *	7.7%	8.1%
	6. Washington Circle: Initiation Measure	44.6% *	40.3% *	34.8%	35.5% *	31.6%	30.3%
	7. Washington Circle: Engagement Measure	10.7%	8.5%	18.2% *	17.7% *	13.4%	12.3%

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 10 (Cleveland, OH)

		OH			
		Dayton		Columbus-ioc	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.8%	2.4%	3.9%*	3.7%*
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	11.2%	5.3%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	55.8%	51.0%	37.5%	36.0%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	49.7%*	43.4%*	15.7%	14.0%
5.	Washington Circle Identification Measure	7.3%	7.1%	6.2%	7.7%
6.	Washington Circle: Initiation Measure	34.8%	32.1%	16.5%^	16.6%
7.	Washington Circle: Engagement Measure	10.2%	10.2%	8.7%	8.4%

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 11 (Ann Arbor, MI)

		IL		IN			
		Danville		Indianapolis		N. Indiana HCS	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.2%	1.5%	2.0%	1.9%	2.1%	1.9%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	14.5%	17.0%*	8.4%	7.3%	7.9%	10.2%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	74.2%*	77.3%*	65.6%*	65.7%*	50.1%	47.9%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	2.7%	4.3%	38.9%*	33.3%*	0.0%	1.9%
	5. Washington Circle Identification Measure	5.5%	5.3%	6.4%	6.4%	4.2%^	4.9%
	6. Washington Circle: Initiation Measure	19.8%	21.3%	28.9%	28.7%	30.7%	22.5%
	7. Washington Circle: Engagement Measure	8.6%	11.4%	10.4%	10.5%	12.3%	10.3%

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 11 (Ann Arbor, MI)

		MI							
		Ann Arbor		Battle Creek		Detroit		Saginaw	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.8%	1.7%	3.3%	2.9%	4.8%*	4.1%*	0.7% [^]	0.0% [^]
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	8.6%	5.2%	6.8%	9.8%	7.2%	7.9%	1.4% [^]	0.0% [^]
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	27.1% [^]	38.8%	57.6%	49.2%	40.6%	43.2%	12.7% [^]
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	1.7%	0.0%	31.4%	33.4%*	0.0%	2.5%
	5. Washington Circle Identification Measure	7.0%	5.7%	8.9%*	9.0%*	9.6%*	10.0%*	4.5%	5.4%
	6. Washington Circle: Initiation Measure	21.8%	20.2%	33.8%	31.1%	29.2%	28.9%	10.8% [^]	12.9% [^]
	7. Washington Circle: Engagement Measure	7.4%	5.8%	8.3%	9.9%	9.5%	9.8%	0.6% [^]	2.3% [^]

* = 1 SD above station-level mean; [^] = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 12 (Hines, IL)

		IL				MI			
		VA Chicago HCS		North Chicago		Hines		Iron Mountain	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	3.9%*	3.7%*	2.4%	2.6%	2.3%	2.1%	0.4%^	0.5%^
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	14.7%	11.3%	2.5%	1.6%^	25.2%*	24.0%*	1.1%^	3.2%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	71.5%*	69.7%*	21.8%^	43.1%	53.7%	57.5%	31.9%	9.0%^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	59.8%*	60.8%*	18.6%	26.1%*	53.8%*	59.1%*	0.0%	+
5.	Washington Circle Identification Measure	9.3%*	9.0%*	6.6%	6.3%	5.3%	5.4%	5.1%	5.6%
6.	Washington Circle: Initiation Measure	38.3%*	33.2%	40.9%*	43.8%*	30.9%	26.8%	10.0%^	7.5%^
7.	Washington Circle: Engagement Measure	14.3%*	10.9%	13.6%	17.4%*	9.9%	7.4%	0.5%^	2.2%^

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 12 (Hines, IL)

		WI					
		Madison		Tomah		Milwaukee	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.9%	3.0%	1.4%	1.6%	2.4%	2.4%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	5.1%	8.2%	20.5% *	0.0% ^	4.3%	5.6%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	47.1%	47.5%	67.7% *	63.4% *	52.7%	56.0%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.0%	0.0%	2.8%	8.6%
	5. Washington Circle Identification Measure	5.7%	5.8%	4.2% ^	5.8%	7.9%	9.2% *
	6. Washington Circle: Initiation Measure	27.5%	26.7%	21.5%	21.4%	28.6%	26.0%
	7. Washington Circle: Engagement Measure	10.5%	9.3%	5.8%	6.6%	9.5%	9.2%

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**Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 15 (Kansas City, MO)**

		VAMC Heartland-W. Kansas		VA Heartland- E VH MO	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.4%	2.2%	1.4%	1.2%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	14.2%	13.6%	16.0% *	19.9% *
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	55.3%	58.2%	66.3%	70.2% *
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.4%	0.0%	53.3% *	50.4% *
5.	Washington Circle Identification Measure	5.8%	5.8%	5.2%	5.5%
6.	Washington Circle: Initiation Measure	29.8%	28.3%	27.4%	23.2%
7.	Washington Circle: Engagement Measure	11.2%	10.3%	4.1%	4.2%

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Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 16 (Jackson, MS)

		AR				LA			
		Fayetteville		Little Rock		Alexandria		New Orleans	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.4%	1.1%	2.9%	2.7%	1.3%	1.2%	3.4%	2.8%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	8.4%	4.4%	9.3%	10.4%	8.7%	6.8%	5.7%	6.3%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	27.7% ^	24.3% ^	66.6% *	64.1% *	32.1%	30.6% ^	59.4%	58.3%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.7%	0.0%	0.7%	1.3%	2.8%	0.0%	36.7% *	35.2% *
5.	Washington Circle Identification Measure	5.2%	4.8%	6.1%	6.0%	5.0%	4.7%	8.2% *	8.9% *
6.	Washington Circle: Initiation Measure	17.0% ^	16.6%	42.5% *	38.3% *	22.2%	19.4%	32.1%	27.3%
7.	Washington Circle: Engagement Measure	4.9%	4.0% ^	25.1% *	17.7% *	4.7%	4.6%	11.4%	10.0%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 16 (Jackson, MS)

		Shreveport		Gulf Coast HCS		Jackson		Muskogee	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.7%	1.6%	2.6%	2.5%	2.4%	2.2%	2.3%	2.3%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	6.5%	4.5%	2.6%	3.0%	9.7%	10.7%	4.4%	2.1%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	54.4%	56.8%	34.1%	36.5%	32.5%	29.0%^	33.9%	29.7%^
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.6%	8.2%	1.3%	0.0%	0.0%	3.8%	1.9%	0.0%
	5. Washington Circle Identification Measure	5.7%	6.2%	5.9%	5.5%	4.8%	4.6%	5.1%	5.7%
	6. Washington Circle: Initiation Measure	22.7%	22.1%	29.1%	24.3%	28.9%	27.4%	21.9%	21.3%
	7. Washington Circle: Engagement Measure	10.3%	7.7%	8.6%	7.3%	9.3%	11.0%	9.9%	7.9%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

**Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 16 (Jackson, MS)**

		OK		TX	
		Oklahoma City		Houston	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	3.0%	2.6%	2.6%	2.5%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	9.2%	10.6%	6.0%	10.3%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	45.3%	48.9%	49.6%	51.4%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	25.9%	28.2% *	38.2% *	40.5% *
5.	Washington Circle Identification Measure	5.9%	5.9%	7.6%	7.2%
6.	Washington Circle: Initiation Measure	33.2%	34.4% *	19.2%	19.6%
7.	Washington Circle: Engagement Measure	14.0% *	15.3% *	7.8%	8.4%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 17 (Dallas, TX)

		TX					
		Dallas		San Antonio		VA Central Texas HCS	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.7%	2.6%	1.4%	1.2%	1.9%	2.0%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	10.3%	11.5%	6.7%	4.6%	4.4%	3.9%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	43.3%	45.1%	31.4%	34.5%	54.3%	53.2%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	27.1%	30.7%*	1.3%	2.7%	1.9%	3.9%
	5. Washington Circle Identification Measure	6.2%	6.0%	6.4%	7.2%	5.2%	5.9%
	6. Washington Circle: Initiation Measure	28.7%	32.3%	24.3%	20.8%	34.3%	33.6%*
	7. Washington Circle: Engagement Measure	8.9%	11.7%	5.2%	5.4%	10.3%	9.0%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators **Fiscal Years 2004 and 2005**

VISN 18 (Phoenix, AZ)

		AZ						NM	
		Phoenix		N. AZ HCS		S. AZ HCS		NM HCS	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.2%	2.0%	3.5%	3.2%	1.5%	1.7%	2.0%	1.9%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	2.5%	3.9%	5.6%	5.1%	14.2%	15.5% *	4.4%	4.3%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	47.2%	38.0%	63.2% *	58.5%	47.6%	44.1%	28.9% ^	26.7% ^
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.3%	1.2%	1.5%	0.0%	0.0%	0.0%	0.9%	0.0%
	5. Washington Circle Identification Measure	6.4%	6.0%	7.7%	10.2% *	6.4%	7.6%	5.6%	5.2%
	6. Washington Circle: Initiation Measure	33.9%	38.0% *	20.9%	19.6%	22.5%	23.2%	25.4%	19.6%
	7. Washington Circle: Engagement Measure	8.1%	9.3%	7.7%	9.2%	5.2%	6.6%	7.9%	6.0%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 18 (Phoenix, AZ)

		TX					
		Amarillo		W. Texas		El Paso - ioc	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.0% ^	1.2%	1.4%	1.4%	1.9%	2.2%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	13.3%	20.4% *	23.1% *	17.7% *
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	49.1%	46.1%	71.4% *	75.2% *	35.6%	38.4%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
	5. Washington Circle Identification Measure	3.3% ^	3.9% ^	4.0% ^	4.4% ^	5.2%	6.6%
	6. Washington Circle: Initiation Measure	19.3%	21.3%	19.6%	12.7% ^	13.7% ^	15.3% ^
	7. Washington Circle: Engagement Measure	1.5% ^	3.1% ^	16.6% *	11.9%	4.8%	6.6%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 19 (Denver, CO)

		CO				MT	
		Denver		Grand Junction		Fort Harrison	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	3.1%	3.0%	2.4%	2.3%	1.7%	1.7%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	6.7%	4.7%	18.7%*	15.3%*	3.4%	2.6%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	46.5%	44.2%	37.7%	47.7%	30.6%	31.1%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	+	+	0.0%	0.0%
	5. Washington Circle Identification Measure	7.8%	7.8%	7.8%	8.8%*	4.8%	5.1%
	6. Washington Circle: Initiation Measure	25.4%	22.2%	18.4%	20.7%	23.9%	21.6%
	7. Washington Circle: Engagement Measure	10.4%	8.6%	6.5%	4.9%	6.5%	4.7%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 19 (Denver, CO)

		UT		WY			
		Salt Lake City		Cheyenne		Sheridan	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.5%	2.1%	2.3%	1.8%	4.0%*	3.8%*
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	6.2%	6.8%	3.0%	5.9%	6.5%	3.1%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	36.8%	33.7%	32.7%	36.6%	58.7%	46.3%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.0%	+	0.0%	0.0%
	5. Washington Circle Identification Measure	5.8%	5.4%	4.8%	4.9%	7.5%	8.1%
	6. Washington Circle: Initiation Measure	24.0%	28.4%	20.5%	14.3%^	45.1%*	44.9%*
	7. Washington Circle: Engagement Measure	7.4%	8.4%	5.9%	6.5%	15.9%*	14.4%*

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 20 (Portland, OR)

		AK		ID		OR			
		Alaska HCS		Boise		Portland		Roseburg	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.8%	1.3%	4.0%*	3.5%	2.8%	2.9%	1.6%	1.6%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	8.6%	9.6%	4.5%	4.8%	1.6%^	1.7%^
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	32.4%	42.2%	38.2%	41.9%	41.2%	32.8%	33.2%	32.7%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	0.0%	0.0%	0.0%	19.2%	23.8%	0.0%	1.8%
	5. Washington Circle Identification Measure	7.9%	7.5%	8.6%*	7.7%	8.7%*	7.6%	7.8%	8.3%
	6. Washington Circle: Initiation Measure	18.3%	16.0%^	29.4%	24.5%	20.7%	18.5%	26.4%	22.3%
	7. Washington Circle: Engagement Measure	4.5%	5.1%	9.0%	8.7%	6.9%	5.1%	2.3%^	3.7%^

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 20 (Portland, OR)

		WA					
		Seattle		Spokane		Walla Walla	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	4.8% *	4.5% *	3.1%	3.0%	3.4%	3.0%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	28.0% *	32.6% *	16.8% *	15.4% *	5.4%	4.2%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	52.8%	54.7%	50.4%	50.9%	32.0%	31.0% ^
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	40.5% *	40.7% *	29.3%	22.7%	0.0%	2.1%
	5. Washington Circle Identification Measure	8.5% *	8.1%	7.7%	8.9% *	6.2%	7.3%
	6. Washington Circle: Initiation Measure	34.7%	35.0% *	18.4%	16.5%	35.8% *	26.9%
	7. Washington Circle: Engagement Measure	17.0% *	19.1% *	10.0%	5.0%	12.4%	9.2%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 21 (San Francisco, CA)

		CA							
		Central CA HCS		Martinez		Palo Alto		San Francisco	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.5%	1.9%	1.5%	1.7%	2.9%	2.9%	2.5%	2.3%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	20.3%*	17.6%*	0.9% [^]	0.9% [^]	8.9%	5.3%	11.1%	6.4%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	55.1%	67.5%*	31.2%	37.1%	47.9%	42.6%	61.9%*	55.4%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.5%	0.0%	27.7%	28.9%*	0.6%	3.6%	45.2%	38.0%*
	5. Washington Circle Identification Measure	8.3%*	8.8%*	5.6%	5.6%	8.5%*	8.3%	7.3%	8.8%*
	6. Washington Circle: Initiation Measure	20.0%	22.6%	16.8% [^]	17.2%	31.4%	30.7%	30.5%	25.5%
	7. Washington Circle: Engagement Measure	8.7%	8.7%	5.8%	7.1%	11.7%	11.9%	11.4%	9.0%

* = 1 SD above station-level mean; [^] = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 21 (San Francisco, CA)

		HI		CA			
		Honolulu		Sierra NV		Manila	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.1%	2.0%	2.4%	2.2%	0.0% ^	0.0% ^
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	15.3% *	12.2%	4.3%	1.3% ^
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	43.5%	40.3%	38.2%	24.6% ^
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	1.2%	0.0%	0.0%	0.0%
	5. Washington Circle Identification Measure	7.7%	7.5%	8.8% *	10.1% *	0.6% ^	0.4% ^
	6. Washington Circle: Initiation Measure	17.6%	15.5% ^	20.3%	19.2%	+	+
	7. Washington Circle: Engagement Measure	5.3%	4.2%	3.7% ^	3.7% ^	+	+

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 22 (Long Beach, CA)

		CA					
		Long Beach		Loma Linda		San Diego	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.7%	2.5%	2.5%	2.3%	2.6%	2.4%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	9.8%	12.2%	13.5%	15.8% *	9.3%	9.0%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	61.8% *	63.2% *	43.7%	49.1%	52.3%	52.1%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	7.0%	0.0%	1.8%	0.0%	0.0%	0.0%
	5. Washington Circle Identification Measure	5.9%	6.1%	6.3%	6.9%	6.3%	6.5%
	6. Washington Circle: Initiation Measure	32.4%	27.1%	22.2%	19.2%	28.4%	27.6%
	7. Washington Circle: Engagement Measure	12.8%	13.6% *	10.2%	7.2%	12.6%	13.6% *

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 22 (Long Beach, CA)

		CA		NV	
		LA Wadsworth		VA South NV HCS	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.7%	2.7%	3.7% *	2.9%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	5.0%	5.0%	4.7%	5.9%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	63.8% *	66.7% *	25.3% ^	26.2% ^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	51.7% *	50.6% *	3.2%	2.6%
5.	Washington Circle Identification Measure	8.9% *	9.8% *	5.6%	5.9%
6.	Washington Circle: Initiation Measure	31.2%	29.2%	21.7%	21.2%
7.	Washington Circle: Engagement Measure	13.8% *	11.3%	7.3%	7.1%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 23 (Minneapolis, MN)

		MN				ND	
		Minneapolis		St Cloud		Fargo	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.3%	2.3%	3.8%*	3.4%	1.4%	1.4%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	8.2%	8.8%	3.4%	5.5%	12.5%	10.7%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	29.2%	34.3%	69.0%*	66.8%*	39.9%	34.7%
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	25.8%	34.1%*	0.0%	8.3%	0.0%	0.0%
5.	Washington Circle Identification Measure	6.1%	5.9%	8.3%*	11.1%*	4.0% [^]	3.9% [^]
6.	Washington Circle: Initiation Measure	23.0%	22.4%	22.1%	23.0%	23.6%	24.7%
7.	Washington Circle: Engagement Measure	10.4%	7.6%	4.2%	5.3%	8.3%	10.4%

* = 1 SD above station-level mean; [^] = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
VISN 23 (Minneapolis, MN)

		SD				IA	
		Sioux Falls		Fort Meade		VA Neb	West IA
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.2%	0.9% ^	5.5% *	5.4% *	2.0%	2.1%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	22.2% *	21.8% *	6.8%	7.8%	10.9%	9.6%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	48.1%	50.4%	59.2%	55.5%	39.4%	38.8%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%	+	0.0%	0.0%	0.0%	0.0%
	5. Washington Circle Identification Measure	4.2% ^	3.9% ^	7.1%	6.9%	4.6%	5.0%
	6. Washington Circle: Initiation Measure	23.1%	18.9%	37.8% *	38.9% *	23.6%	22.3%
	7. Washington Circle: Engagement Measure	9.1%	5.5%	12.3%	15.4% *	8.0%	7.8%

* = 1 SD above station-level mean; ^ = SD below station-level mean; + = < 10 observations; ... = no data

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 1		VISN 2		VISN 3		VISN 4	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.4%	2.4%	2.4%	2.3%	2.9%	2.6%	1.9%	2.1%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	11.5%	10.1%	11.6%	10.8%	6.0%^	9.2%	9.0%	6.2%^
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	54.3%*	53.5%	59.8%*	60.7%*	51.5%	51.1%	41.9%^	43.1%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	10.5%	10.4%	0.0%^	0.2%^	20.3%*	19.9%*	10.4%	8.3%
	5. Washington Circle Identification Measure	6.7%	6.9%	6.4%	6.6%	6.1%	6.0%	5.5%	5.7%
	6. Washington Circle: Initiation Measure	28.0%	27.3%	25.4%	22.1%	32.6%*	31.6%*	25.5%	24.4%
	7. Washington Circle: Engagement Measure	10.5%	10.6%	6.7%^	5.8%^	12.5%*	11.8%*	8.2%	8.4%

* = 1 SD above VISN-level mean; ^ = SD below VISN -level mean

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 5		VISN 6		VISN 7		VISN 8	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	5.0%*	4.1%*	1.7%	1.7%	1.9%	1.8%	1.5%^	1.5%^
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	16.2%*	13.1%*	4.6%^	7.3%	8.4%	8.8%	6.9%	6.3 %
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	50.4%	58.0%*	41.5%^	43.1%	51.0%	53.4%	40.7%^	36.2%^
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	22.6*%	19.5%*	4.9%	2.7%	2.4%	2.4%	0.1%^	0.5%^
5.	Washington Circle Identification Measure	8.7%*	8.5%*	6.1%	6.2%	6.4%	6.4%	4.8%^	5.1%^
6.	Washington Circle: Initiation Measure	38.5%*	38.5%*	27.9%	25.3%	25.1%	23.4%	23.0%^	21.5%
7.	Washington Circle: Engagement Measure	14.7%*	14.8%*	7.2%	7.5%	8.2%	7.9%	6.5%^	6.0%^

* = 1 SD above VISN-level mean; ^ = SD below VISN -level mean

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 9		VISN 10		VISN 11		VISN 12	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	1.3% ^	1.4% ^	4.8% *	4.6% *	2.5%	2.1%	2.4%	2.4%
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	5.9% ^	5.9% ^	14.2% *	11.3%	8.4%	8.6%	12.0%	11.3%
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	44.6%	37.9% ^	52.6%	52.2%	47.3%	51.5%	55.0% *	57.0% *
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.1% ^	2.6%	26.6% *	23.8% *	10.7%	10.8%	19.3% *	22.1% *
5.	Washington Circle Identification Measure	5.2% ^	5.7%	8.0% *	8.1% *	6.7%	6.7%	6.6%	7.0%
6.	Washington Circle: Initiation Measure	26.7%	23.9%	32.9% *	31.1% *	26.4%	25.3%	30.4%	28.1%
7.	Washington Circle: Engagement Measure	5.1% ^	5.0% ^	13.1% *	12.2% *	8.7%	9.1%	10.2%	9.5%

* = 1 SD above VISN-level mean; ^ = SD below VISN -level mean

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 15		VISN 16		VISN 17		VISN 18	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	1.9%	1.8%	2.4%	2.2%	2.1%	2.0%	1.7%	1.9%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	15.0%*	16.1%*	7.4%	7.7%	7.6%	7.1%	6.7%	8.3%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	58.8%*	62.0%*	46.6%	46.5%	43.6%	45.3%	45.1%	41.8%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	26.9%*	25.4%*	11.0%	11.7%	10.1%	12.4%	0.1% [^]	0.1% [^]
	5. Washington Circle Identification Measure	5.5%	5.7%	5.1%	6.0%	6.0%	6.3%	5.7%	6.1%
	6. Washington Circle: Initiation Measure	28.7%	26.2%	26.9%	25.2%	28.4%	28.5%	24.7%	23.9%
	7. Washington Circle: Engagement Measure	8.2%	7.8%	10.9%	9.7%	7.9%	8.8%	7.1%	7.4%

* = 1 SD above VISN-level mean; [^] = SD below VISN -level mean

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 19		VISN 20		VISN 21		VISN 22	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05	FY04	FY05
	1. Outpatients in Specialized SUD Care	2.6%	2.4%	3.4%*	3.3%*	2.2%	2.2%	2.8%	2.6%
	2. SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	6.8%	5.6%^	14.5%*	16.3%*	9.7%	6.5%	8.7%	9.6%
	3. SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	41.9%^	40.2%^	47.1%	45.9%	46.8%	44.1%	50.4%	53.5%
	4. Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	0.0%^	0.0%^	11.4%	11.6%	12.5%	10.1%	12.7%	10.9%
	5. Washington Circle Identification Measure	6.4%	6.5%	8.4%*	8.2%*	7.2%	7.6%	6.9%	7.3%
	6. Washington Circle: Initiation Measure	25.4%	24.1%	27.2%	24.7%	23.9%^	22.9%	28.0%	25.7%
	7. Washington Circle: Engagement Measure	9.0%	7.8%	10.9%	10.2	8.3%	8.1%	12.0%*	10.7%

* = 1 SD above VISN-level mean; ^ = SD below VISN -level mean

Substance Use Disorder Services Performance Indicators
Fiscal Years 2004 and 2005
Station Averages Within VISN

		VISN 23		Mean (SD) of Stations' Percentages (N = 128)		Mean (SD) Station Averages Within VISN (N = 21)	
	Percents of Patients or Visits	FY04	FY05	FY04	FY05	FY04	FY05
1.	Outpatients in Specialized SUD Care	2.4%	2.4%	2.4% (1.3)	2.3% (1.3)	2.5% (0.94)	2.4% (0.78)
2.	SUD Inpatients with 1+ SUD Clinic Visits in 3 Days	10.0%	10.0%	8.5% (6.4)	8.2% (6.1)	9.6% (3.3)	9.3% (3.0)
3.	SUD Clinic Outpatients with 2+ Additional Visits in 30 Days	45.0%	44.7%	45.2% (16.2)	46.1 (15.1)	48.4% (5.6)	48.6 (7.4)
4.	Patients with an Opiate Dependence Diagnosis receiving 6 or more OAT visits	4.3%	7.2%	9.6% (16.0)	9.4% (15.3)	10.4% (8.6)	10.1% (8.2)
5.	Washington Circle Identification Measure	5.3%^	5.6%^	6.3% (1.9)	6.6% (2.0)	6.4% (1.0)	6.6% (0.9)
6.	Washington Circle: Initiation Measure	24.7%	23.8%	26.2% (8.9)	24.9 (8.6)	27.6% (3.6)	25.5 (4.4)
7.	Washington Circle: Engagement Measure	8.6%	8.0%	8.8% (5.0)	8.6% (4.5)	9.3% (2.4)	8.7 (2.3)

* = 1 SD above VISN-level mean; ^ = SD below VISN -level mean

Endnotes

1. Garnick, D.W., Lee, M.T., Chalk, M., Gastfriend, D., Horgan, C.M., McCorry, F., McLellan, A.T., & Merrick, E.L. (2002) Establishing the feasibility of performance measures for alcohol and other drugs. *Journal of Substance Abuse Treatment*, 23, 375-385.

2. Specifically, we identified the following ICD-9-CM coded substance use disorder diagnoses: alcohol psychoses (291), drug psychoses (292), alcohol dependence syndrome (303), drug dependence (304), nondependent abuse of alcohol (3050), and nondependent abuse of drugs (305).

3. Substance use disorder units include the following bedsections: substance use disorder residential rehabilitation (27), substance use disorder compensated work therapy treatment (29), alcohol treatment (72), drug treatment (73), high intensity substance use disorder treatment program (74), psychiatric substance use disorder intermediate care (84), substance use disorder domiciliary (86), and substance use disorder sustained treatment and rehabilitation (90).

4. Substance use disorder clinic contacts include the following: substance use disorder individual session (513), substance use disorder home visit (514), substance use disorder/PTSD (519), opioid substitution/methadone contact (523), intensive substance use disorder treatment (547), and substance use disorder group session (560). Psychiatric contacts are any contact codes between 499 and 600 that are not considered a substance use disorder contact.

⁵U.S. Department of Health and Human Services. (2004). *Evaluation Of Parity In The Federal Employees Health Benefits (FEHB) Program: Final Report*, from <http://aspe.hhs.gov/daltcp/reports/parity.pdf>.